



# FITZPATRICK

FAMILY VINEYARDS

## **Server – FITZ Bistro**

Fitzpatrick Family Vineyards – Peachland BC

**Position Title: Server**

**Position Available: May – October 2017**

Fitzpatrick Family Vineyards is opening the doors to our newly constructed winery at Greata Ranch in April 2017 for our inaugural hospitality season. FITZ Bistro will be one of the key remarkable experiences on the winery site serving food, wine, beer, craft cocktails and sparkling wine flights from around the world. Servers will be responsible to bring energy and life to the bistro. The service team will provide premier timely experiences and education on products offered in the bistro. They will also be responsible to take our guests through a culinary experience suited to their time and schedule. Servers will be able to demonstrate a passion for sparkling wine as #whywaittocelebrate

### **Responsibilities:**

- Introduce and educate guests to Fitzpatrick Family Vineyards wines through engaged conversations, tastings and premium restaurant experiences
- Responsible for opening and closing the bistro on a daily basis to accomplish regular duties associated with this task.
- Ability to learn and follow the service standards of FITZ Bistro consistently
- Introduce guests to the world of sparkling wines through tastings of FITZ and flights of sparkling wine from around the world
- Provide guest with a positive bistro experience that will make them want to return with friends
- Learn and maintain an up to date knowledge of our wines, features, cocktail recipes, events, bistro menu & retail items for sale
- Providing premier guest experiences allowing guests to enjoy sophisticated ease while at the winery.
- Build a brand following by recognizing repeat guests and creating reasons to come back on a regular basis



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## Position Requirements:

- Previous experience serving at restaurant offering premium service.
- Proven background and interest in selling wine
- Ability to provide remarkable guest experiences
- WSET or ISG certificate is an asset
- Previous experience selling wine, craft cocktails and beer
- Valid 'Serving it Right' certificate
- Required to use stairs, repetitive lifting up to 50 lbs wine boxes and stand for extended periods of time
- Our team must have flexible schedules to maintain the 7 day per week operations of the bistro
- Duties as assigned

All resume's should be submitted to [jh@fitzwine.com](mailto:jh@fitzwine.com) Jeff Hanson, Director of Sales and Hospitality